

CAMPING IN THE NEW FOREST

TERMS AND CONDITIONS FOR A SEASONAL PITCH

Unreserved acceptance of the following conditions is a requirement for participation in the scheme and the customer must fill out the application form. This scheme is open to recreational campers only.

SEASONAL PITCHES

Payment of a seasonal pitch is required 28 days before the start of the booking.

The unit may be occupied on site for recreational purposes only, subject to a maximum stay of 21 nights. An interval of 24 hours must elapse before the next visit is undertaken.

Seasonal pitches are for recreational use only and under no circumstances can the site become your main place of residence. Any breach of this condition may result in you being asked to leave site and future bookings declined.

A seasonal pitch entitles the user to one tent, caravan, trailer-tent or motorhome and one car or motorcycle. Only one car may be parked on an 8m x 5m pitch with each unit. Additional cars and motorcycles will be charged a fee of £5 per vehicle per night or a one-off payment of £60 can be made to cover a specific vehicle for the duration of the seasonal pitch. Other vehicles must be parked elsewhere on the site, subject to the Site Manager's discretion and availability of space.

A maximum of one windbreak per seasonal pitch is permitted whilst the unit is occupied, subject to Site Manager's discretion and site conditions.

Seasonal pitch holders and their children/grandchildren up to the age of 18 years old are allowed to use the unit. The same applies to co-owners and their children/grandchildren up to the age of 18 years old. The seasonal pitch holder may nominate up to two co-owners. The cost for each additional co-owner is £150. If the owner and the co-owner are both in situ at the same time, then standard extra adult and child charges will be applied to the co-owner.

Subletting to any other party is expressly forbidden.

There is a maximum number of six occupants per pitch/unit.

All day visitors should report to the site reception on arrival. Visitor cars are charged at £5 per day and must be parked in the car park not on the pitch. We ask that all visitors leave the site by 10.00pm.

DOGS

Dogs are welcome onsite but must be kept on a lead at all times. Maximum of three dogs per pitch. No animals should be left unattended. No dogs allowed on Ashurst and Denny Wood.

THE USE OF UNITS ON SITE

The unit must be sited on the pitch identified by the Site Manager. Ideally, all units must be reversed onto the pitches where it is practical and possible, so that in the event of an emergency the site team can access the unit.

If you wish to take your unit off site or out of storage during the season, please ensure you give the Site Manager 48 hours' notice of this and a date when you will be returning the unit to site. In some cases, access may be restricted. If you have any concerns, please speak to the site team directly before making the booking.

Returning to the same pitch may not be possible. You must inform the site and Head Office of any change to the unit or vehicle registration as well as any change to contact details.

MAINTENANCE OF PITCH AREA AND UNIT

The personalisation of a seasonal pitch is not permitted; the site is to be used for recreational purposes only and must therefore retain the aspect of all other touring pitches. There can be no boundary fences, planting of flower boxes or installation of any flooring other than ground sheets.

Seasonal pitch units should be kept clean and presentable at all times. All units should be regularly maintained, ensuring at all times it is roadworthy and suitable for towing.

In addition, seasonal pitch holders are asked to be responsible for the tidy upkeep of the area in the immediate vicinity of their camping unit. Please be prepared to comply with any reasonable Site Management requests regarding the maintenance of the occupied pitch.

Only a single awning is allowed on your seasonal pitch. A single awning is considered to be the length of the unit and not more than 3 metres deep. Groundsheets must be lifted at regular intervals to maintain the condition of the grass where possible breathable groundsheets should be used.

No equipment may be stored below the unit when it is not occupied.

INSURANCE

Units on a seasonal pitch must be adequately insured for both material damage and public liabilities; please give a copy of the appropriate Certificate of Insurance this must be provided to the site before arrival can be permitted.

DANGEROUS INFLAMMABLE GOODS AND GAS BOTTLES

Only gas bottles that fit in the caravan gas locker are permitted. No other goods of a dangerous or flammable nature may be left in or near an unoccupied unit.

LEAVING YOUR UNIT UNOCCUPIED ON A SEASONAL PITCH

When leaving your unit unoccupied please let the Site Manager know that you will not be on site and ensure that gas and electric supplies are disconnected.

Do not leave food in your unit when it is unoccupied as it will attract unwanted attention from local wildlife. Ensure that the pitch is left in a neat and tidy condition.

PROTECTING THE GRASS

In the New Forest, units on grass pitches must move every 21 days as required by Natural England.

WHEEL CLAMPS

Where units are fitted with a device which prevents immediate removal, a fully labelled key must be left with the Site Manager in order that they can safely move your vehicle should the need arise.

UNAUTHORISED UNITS

Any unit left on site for a period that exceeds the period that has been paid for will be removed and any costs incurred will be charged to the customer.

LIABILITY

Units pitched on site are left entirely at the owners' risk. Camping in the New Forest is not liable for any loss or damage, whatsoever caused to the unit or its contents.

Camping in the New Forest staff have the right to carry out their duties without risk of violence or abusive language; anyone undertaking any of these types of communication will be asked to leave the site. The seasonal pitch may be cancelled, and a refund will not be available.

All personal data supplied in relation to this seasonal booking will be dealt with in accordance with the Data Protection Act. Seasonal pitch holders are also governed by the terms and conditions as listed online at www.campinginthenewforest.com.

CANCELLING A SEASONAL PITCH

Should you wish to cancel your seasonal pitch, we require written notification at least 14 days' notice prior to the start of the season; notification of your wish to cancel must be sent to Head Office or emailed to info@campinginthenewforest.com. We will refund the fees you have paid less an administration fee of £35.

If you cancel your seasonal pitch giving less than 14 days' notice prior to the start of the season or during the season, a refund cannot be provided.

ALDRIDGE HILL SEASONAL PITCHES

Seasonal pitches are available at the Aldridge Hill site.

Friday 19th May 2023 to Monday 29th May 2023

Thursday 22nd June 2023 to Monday 4th September 2023

There is a full season or a short season available. Due to the unique opening arrangements at the site, any customer booking a full seasonal pitch at Aldridge Hill will be entitled to move their unit to a standard pitch on any other New Forest site for the period of Monday 29th May 2023 to Thursday 22nd June 2023 for no additional charge. If you wish to upgrade to a different pitch type for the closed period, this will be charged at the normal daily rate for that pitch.

If you choose not to move your unit to another site for this period, you will still be required to remove the unit from Aldridge Hill until the site reopens on Thursday 22nd June 2023.

ASHURST - 1st April 2023 to 30th September 2023

DENNY WOOD - 1st April 2023 to 30th September 2023

HOLLANDS WOOD - 1st April 2023 to 30th September 2023

HOLMSLEY - 1st April 2023 to 31st October 2023

LongBeech - 1st April 2023 to 30th September 2023

MATELY WOOD - 1st April 2023 to 30th September 2023

Ocknell - 1st April 2023 to 30th September 2023

Roundhill - 1st April 2023 to 30th September 2023

Setthorns - Open all year

We may exercise our discretion and cancel the contract for any Services and products at any time with immediate effect, including if you are in breach of the Site Policy.

NEW FOREST CODE

Follow the New Forest code

The New Forest is a unique place with rare wildlife and free-roaming livestock.
Thank you for helping us care for this special place by following the simple New Forest code:

Be Forest Friendly!

 Keep your distance from the animals – don't feed or touch them	 Keep dogs under control. Don't let dogs approach or chase any animals	 Stick to the permitted cycle tracks
 Take home litter and dog waste	 Park only in car parks	 Drive with care – animals on the road!
 No fires or barbecues	 No wild camping	 Help wildlife by keeping to the main tracks

 Forestry England

 **NEW FOREST COMMONERS**

 **NEW FOREST NATIONAL PARK**

 Hampshire County Council

 **New Forest DISTRICT COUNCIL**

 go new forest

 National Trust

 **wildlife TRUSTS**
Hampshire & Isle of Wight Wildlife Trust

 love the forest

Head Office

Camping in the New Forest

The Showground

New Park

Brockenhurst

Hampshire

SO42 7QH

Tel: 01590 631641

Email: info@campinginthenewforest.com

Website: www.campinginthenewforest.com