



Camping New Forest

Terms and Conditions Annex for Rally Bookings

Camping in the New Forest Limited, trading as Camping New Forest (referred to as "CNF/we/our/us") sells Rally pitches on Camping New Forest Sites (the "Site(s)/Campsite(s)"). Any person wishing to make a booking (referred to as "you/your") acknowledges that such booking is made subject to these Terms. Rally customers are subject to these Rally Terms and Conditions in addition to the general Camping New Forest Terms and Conditions, although for any contradicting statements, this document takes precedence for Rally bookings.

Unreserved acceptance of the following conditions is a requirement for participation in the scheme. This scheme is open to recreational campers only. Camping New Forest reserve the right to deny or offer relocation of a Rally pitch to any applicant, without having to justify its reasons for doing so.

We reserve the right to modify or update these Terms and Conditions at any time. Any such changes will take effect immediately when posted on our website, in the brochure, at the Sites, or otherwise brought to your attention. It is your responsibility to review these Terms for changes and read the Terms each time you submit a Rally Booking Request. Any such request and/or continued use of our services after any modifications to these Terms shall signify that you have consented to the changes. A copy of the most recent set of Terms is available on the Website and upon request.

Definition of Rally:

A camping Rally is typically organised by clubs or associations, such as caravan clubs, motorhome groups, or special-interest groups (e.g., vintage car rallies) at a designated location for the purpose of camping. These events may include shared activities, social gatherings, or other organised engagements within the Rally framework.

A Rally has no minimum number of attendees but would require a rally officer, a minimum of 10 pitches and a minimum stay of 2 nights per booking to qualify for our exclusive rally offer.

Rally Bookings:

There are various campsites and areas available as per the information provided in literature and on our Website. We reserve the right to relocate rally areas and bookings where necessary.

Making a Booking:

Prior to booking of a Rally pitch, the Rally organiser must fill out the application form comprehensively, including accurate and truthful information. The customer can select their Campsite and dates of preference. Although we endeavour to offer these choices, it is sometimes necessary to suggest an alternative Site or dates. Once accepted, the customer will be notified via the contact details provided and advised of the process to complete their booking.

A deposit of 10% of the total price is due at the time of booking, with the remainder due 14 days before the start of the respective booking.

As Rally pitches are already discounted, a booking cannot be used in conjunction with any other offer or discount and the scheme may be withdrawn at any time.

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**Cancellation and Changes:**

Should you wish to cancel your Rally pitch, we require written notification at least 21 days' prior to the start of the booking; notification of your wish to cancel must be sent to Head Office or emailed to info@campinginthenewforest.com. We will refund the amount paid less the deposit.

If you cancel your seasonal pitch giving less than 21 days' notice prior to the start of the season or during the season, a refund will not be provided.

If you wish to amend your booking, you must notify Camping New Forest as soon as possible. Subject to availability, amendments may be made prior to the booking, although may incur additional costs.

Bookings cannot be transferred to another person or party.

Pitches and Units:

Rally pitches can host adults and children/infants. There is a maximum number of six occupants per pitch/unit at any one time and a minimum of one adult if required per pitch.

The following can be contained within the boundaries of a Rally pitch during occupancy, inclusive of the price paid:

- One unit – tent, trailer/roof tent, caravan, campervan (inc. conversions), motorhome, RV
- Two cars or motorcycles
- One awning – must be attached and no larger than the width or length of the unit
- One annex – must be attached, in addition to an awning
- One pup tent or small storage tent – maximum size 2m x 1.5m
- One toilet tent
- One trailer
- One windbreak – only to be used whilst the unit is occupied, subject to site conditions

Gazebos can be erected, although must have prior consent by CNF if exceeding 3m x 3m.

Unit & car permits must be visible at all times and not given to other parties or traded between vehicles.

Only two vehicles may be parked on a pitch at any one time, including visitors. Any other vehicles must be parked offsite or as directed by the Site team.

Arrival:

Earliest arrival dates and times will be advised prior to the booking commencing. Although, attendees are welcome to make their first arrival on any day during your booking.

We advise that the Rally officer arrives a day prior to the booking, and can stay overnight inclusive of the price. Alternatively, they must arrive during the morning of the Rally, before any of the attendees. Upon arrival, the Rally officer will need to report to the Site reception for a short introduction and briefing, and collection of permits for distribution.

The units must be sited on the area or pitches identified by the Site team. We reserve the right to allocate and change areas for Rally use.

Pitch and Unit Maintenance:

It is not permitted to drain wastewater or other fluids through the forest floor, therefore it may be required that a unit is taken off site for cleaning or maintenance.

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**Site Security:**

It is important that you are responsible for the security of your unit and other possessions on the pitch. Where necessary, you must close and/or lock gates behind you and be vigilant to report suspicious behaviour.

Visitors:

Visitors are bound to the general Site Terms and conditions and are under the responsibility of the pitch holder(s).

All day visitors should report to the Site reception on arrival. Visitor vehicles are charged at a daily rate. We ask that all visitors ensure they leave the Site by the time gates are locked at 10pm.

Departure:

At the end of the stay all equipment should be removed by 11am on the last day and the area left neat and tidy. Non-household waste should be taken off Site and not disposed of in general or recycling bins on the Site, nor left nearby. A fine of up to £100 will be issued if this rule is breached and future Rally bookings will be denied.

Unauthorised Units:

Any unit left on Site for a duration that exceeds the period that has been paid for, may be removed and any costs incurred charged to the customer.

Complaints:

We encourage all guests to refer to our [Feedback and Complaints policy](#) to ensure that any queries or issues are addressed effectively. We value open communication and are committed to resolving concerns promptly. Rally officers should be the primary point of contact for all attendees and should be the soul person escalating complaints or concerns to the Campsite team or manager, unless of an urgent nature. Please note that any defamatory or negative remarks, whether spoken or written, made without first allowing us the opportunity to rectify or respond to the situation, may result in the termination of your stay and the refusal of future bookings.

Rally Terms and Conditions - Amended January 2024

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